



Risk Management Staff

Leadership

Kelly Bird

Human Resources and Risk Management Director

kbird@myokaloosa.com

(850) 689-5874

Shannon Clowes

Human Resources and Risk Management Assistant. Director

sclowes@myokaloosa.com

(850) 689-5875

Terrence Lane

Risk Management Supervisor

tlane@myokaloosa.com

(850) 689-5978

Workers' Compensation and Claims

Jacqueline Matichuk (Jackie)

Claims Examiner

Workers' Compensation

- Claims Adjustment
- Property Insurance Administration

jmatichuk@myokaloosa.com

(850) 683-6207

Safety

Daniel Elkins

Safety Program Manager

- County Safety Program

delkins@myokaloosa.com

- Loss Prevention/Control
- Employee Safety Training

(850) 689-5979

Public Records

Odessa Cooper-Pool

Public Records &
Contracts Specialist

- Public Records Requests
- Contract Insurance Review

ocooperpool@myokaloosa.com

(850) 689-4111

Benefits

Kelli Burgess

Benefits Coordinator

- Employee Benefit Administration
- Retiree Benefit Administration
- Wellness Program

kburgess@myokaloosa.com

(850) 689-5980

Administrative Support

Angela Cox

- Front Desk Administrative Support
- Billing / Timesheets
- Indigent Program

acox@myokaloosa.com

(850) 689-5977